



WDBN Benefits Specialist Training January 2009

WEEK ONE		
January 6th	Introduction & Disability Determination Process	
8:45-9:15	Sign-In	
9:15-10:00	Introduction	Stephanie Drum, ERI
10:00-10:30	Introduction to Determined to Learn (D2L)	April Pierson, SVRI
10:30-10:45	Break	
10:45-11:45	Overview of Social Security	John Benbow & John Fuller, ERI
11:45-12:45	Lunch on Your Own	
12:45-2:00	Disability Determination Process	Molly Bandt, DRW
2:00-2:15	Break	
2:14-3:30	Disability Determination Process cont.	Molly Bandt, DRW
January 7th	Title II & SSDI	
8:45-9:15	Sign-In	
9:15-10:00	Title II Introduction	John Benbow & John Fuller
10:00-10:30	SSDI	John Benbow & John Fuller
10:30-10:45	Break	
10:45-11:45	SSDI Work Incentive Introduction	Megan Fowler & Stephanie Drum
11:45-12:45	Lunch on Your Own	
12:45-1:45	SSDI Work Incentives Continued	Stephanie Drum & Megan Fowler
1:45-2:15	SSDI Benefit Activity	Stephanie Drum & Megan Fowler
2:15-2:30	Break	
2:30-3:30	SSDI Work Incentive and Benefit Activity	Stephanie Drum & Megan Fowler
January 8th	SSI & Post Entitlement Issues	
8:45-9:15	Sign-In	
9:15-10:30	SSI Eligibility Overview	John Fuller & Stephanie Drum
10:30-10:45	Break	
10:45-11:15	State Supplements	John Fuller & Stephanie Drum
11:15-11:45	State Only SSI	John Fuller & Stephanie Drum
11:45-12:45	Lunch on Your Own	
12:45-1:45	SSI Work Incentives	Megan Fowler & John Benbow
1:45-2:15	Post Entitlement Issues -CDR, 301, Payee Authorized Representation	Megan Fowler & John Benbow
2:15-2:30	Break	
2:30-3:30	Appeals Process & Overpayments	DRW & John Benbow



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ONLINE D2L	
Completed By:	
9 th -19 th	Benefits Specialists of Wisconsin
9 th -19 th	SSDI Vs. SSI
9 th -19 th	Which SSA Benefit is it?
9 th -19 th	SSDI Work Incentives Activity
9 th -19 th	SSI Calculations and Work Incentive Activity
9 th -19 th	POMS Exercise and Tutorial
9 th -19 th	BPOY Tutorial and Activity
9 th -19 th	Communication Video
9 th -19 th	Communication Activity
9 th -19 th	Housing
9 th -19 th	FoodShare
9 th -19 th	WHEAP
9 th -19 th	HIRSP
9 th -19 th	HIPAA
9 th -19 th	COBRA
23 rd – Feb 15	MEH
23 rd – Feb 15	ACCESS
For Review	Medicare
23 rd – Feb 15	Vignettes (WIBS only)



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January 20th		SSA Review & Medicaid
8:45-9:15	Sign-In	
9:15-10:45	Split group -DBS: Case Files and Developing a theory of the case WIBS: Social Security Work Incentives	DRW & John Fuller/Stephanie Drum -ERI
10:45-11:00	Break	
11:00-11:45	DBS & WIBS Group Review	Stephanie Drum & John Fuller
11:45-12:45	Lunch	
12:45-1:45	Medicaid Introduction -Includes Cat Needy and Med Needy	Megan Fowler & Molly Bandt
1:45-2:00	Special Status	Megan Fowler & Molly Bandt
2:00-2:15	Break	
2:15-2:45	Long Term Care Medicaid Programs	Megan Fowler & Molly Bandt
2:45-3:30	BadgerCare+	Ellen Escalera
January 21st		MAPP & Medicare
8:45-9:15	Sign-In	
9:15-10:15	Medicaid Purchase Plan (MAPP)	Stephanie Drum & John Fuller
10:15-10:30	Break	
10:30-11:00	MAPP Exercise	Stephanie Drum & John Fuller
11:00-11:45	Medicare Introduction	Eva Shiffrin, DRW
11:45-12:45	Lunch	
12:45-2:15	Medicare Continued	Eva Shiffrin, DRW
2:00-2:15	Break	
2:15-2:45	Medicare Buy-In Programs	Eva Shiffrin, DRW
2:45-3:30	Medicare Activity	Eva Shiffrin, DRW
January 22nd		Benefits Counseling
8:45-9:15	Sign-In	
9:15-11:45	Scenarios -Health Insurance and Benefit Review	Jason Klimowicz & Megan Fowler
11:45-12:45	Lunch	
12:45-1:45	Benefits Jeopardy	Megan Fowler & Stephanie Drum
1:45-2:15	Benefits Counseling (split group) DBS: Program Services, Concurrent applications, & Expediting cases WIBS: Intakes & writing a benefits analysis	Stephanie Drum, Megan Fowler & John Fuller DRW Staff
2:15-2:30	Break	
2:30-4:00	Benefits Counseling Continued	Stephanie Drum, Megan Fowler & John Fuller & DRW Staff