

# Resources

## *Where to Get Help, Ticket to Work*

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### **Exploratory:** Considering becoming an EN

CESSI will answer questions you have, walk you through the application process and help connect you to local organizations or potential partners if necessary.

**Contact CESSI:** 1-877-743-8237 (v/tty)

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### **Preparatory:** Responding to the RFP

SSA's Employment Network Contract Team (ENCT) is available to answer questions about the EN Request for Proposals, walk you through the EN contract award process and help you complete your application.

**Contact SSA ENCT:** 1-866-584-5180 (v) 1-866-584-5181 (tty)  
[encontracts@ssa.gov](mailto:encontracts@ssa.gov)

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### **Operational:** Getting started, developing and implementing your business model, and accepting tickets

Maximus offers a wide array of training and support services to help you get started and operate your Ticket to Work program.

**Contact Maximus:** 1-866-968-7842 (v) 1-866-833-2967 (tty)

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CESSI facilitates community Work Incentive Seminars (WISE) and other outreach activities involving national and community partners to help connect beneficiaries with employment networks.

**Contact CESSI:** 1-877-743-8237 (v/tty)

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### **Payment:** Submitting claims

Maximus can help you complete and submit your claims for EN payments.

**Contact Maximus:** 1-866-968-7842 (v) 1-866-833-2967 (tty)

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The SSA Help Desk is available to help you track claims through to payment.

**Contact SSA Help Desk:** 1-410-597-1577 (fax)  
[EN.HelpDesk@ssa.gov](mailto:EN.HelpDesk@ssa.gov)

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