



Ticket to Work Vocabulary

- **Ticket holder-** SSDI beneficiaries and SSI recipients age 18 – 64.
- **Employment Network-** a public, private, or a group of organizations approved by SSA that offer employment services.
- **Maximus-** Contracted by SSA the Operations Management Systems responsible for administering the Ticket to Work program.
- **Beneficiary Access and Support Services (BASS) Manager-** subcontracted to agency, Booz Allen Hamilton. Provides customer service and support to Ticket eligible individuals.
- **Trial Work Period Level –** Earning level set for individuals to test their ability to work. Social Security sets dollar amount each year, and this year it is \$720 per month.
- **Substantial Gainful Activity (SGA)-** A pattern of earnings that represents a person's ability to work substantially. It is often referred to as a dollar amount. This year, Social Security assigned SGA as \$1000 per month.
- **Cost Reimbursement-** SSA compensates for services provided by VR agency \$1 for \$1 spent to provide rehabilitation services to consumer. To be eligible, consumer must work at SGA level for 9 months out of 12 following case closure.
- **Partnership Plus-** Service delivery model where EN and VR serve shared consumer and are both financially compensated for services provided.
- **Continuing Disability Review-** periodic review of a beneficiary's disability to determine if there has been any medical improvement and/or to determine whether a beneficiary will continue to be eligible for Social Security benefits.
- **Individual Work Plan IWP-** a formal agreement with an Employment Network that outlines how a beneficiary will use an EN services to achieve employment goals.
- **Ticket Assignment-** the process by which a beneficiary enters into a formal agreement with an EN to receive employment services under the Ticket to Work program.
- **Ticket "In-Use"-** Term used to describe individual's Ticket status while working with VR. Person's Ticket is not available for assignment to another EN while In-Use.
- **Look Back Period –** 18 months prior to time of Ticket Assignment in which earnings of individual affect EN's eligibility and time-line to collect payments while serving individual.
- **Timely Progress (Ticket) –** Individuals must meet specific earnings goals while Ticket is assigned. If they do not, they can lose Medical CDR protections provided by the Ticket program.